

Architect of an Open World™

"Open source alternatives for enterprise content management (Alfresco)"

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LIBERATE IT

## Bull – the taditional OS presentation





Leading Open Source Middleware



# Bull – the unusual OS presentation

# Architect of an Open World<sup>TM</sup>

An iterpretation on the apropos of ECM



We experienced "bad" and "good" approaches in (ECM) introductions

I recommend a "best practice" how to introduce (ECM)



#### Alfresco – a short introduction



Simple Check-In/Out and Version Control

Shared drive

MS Office and Open Office integration

Open search with Lucene

Integration with enterprise portals



#### Alfresco – a short introduction



Interfaces for CIFS, WebDAV and FTP

Security

Integrated workflow and content lifecycle management

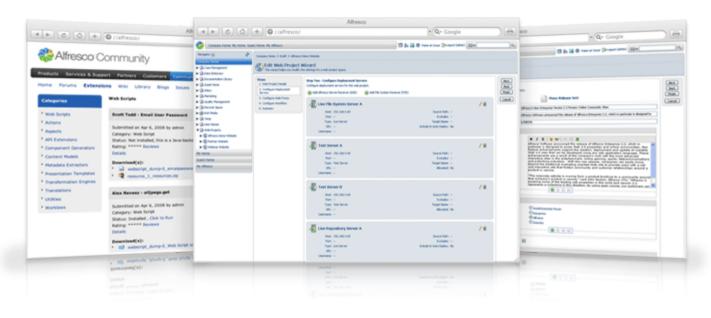
Data management and Transformation Engine

J2EE based, REST architecture, Lightwieight web scripts



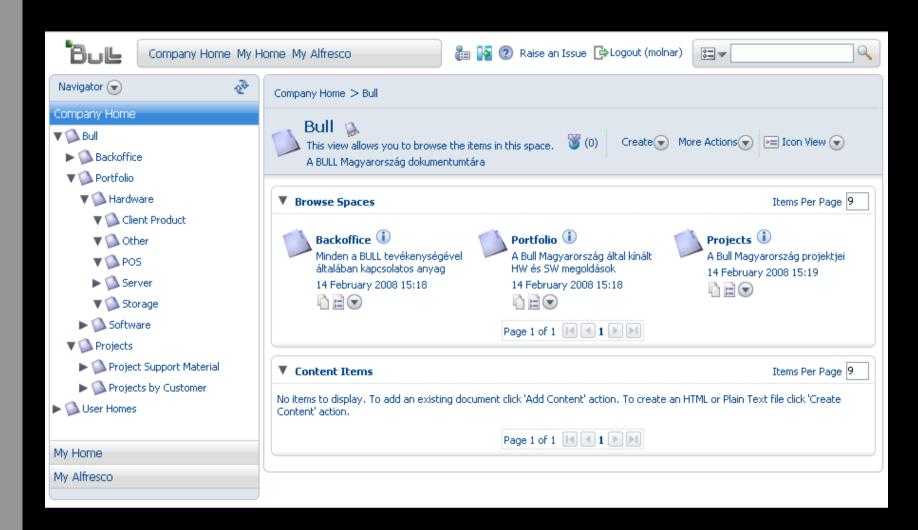
# Alfresco – http://www.alfresco.com





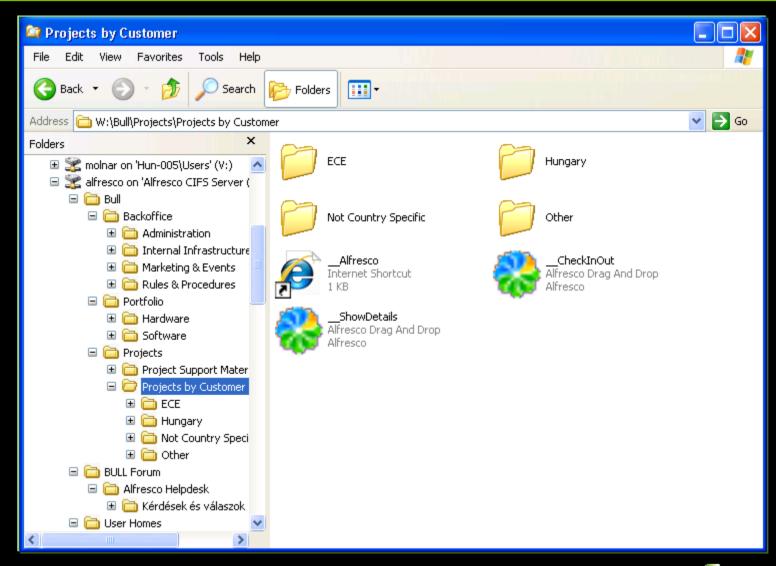


# Alfresco – appetizer screenshots





## Alfresco – appetizer screenshots





## How not to do – the "classical" approach

The first customer – The professional IT

A two years long internal survey to find out what the users expect from a document management system and to create the best specification

No knowledge of document management means makes it impossible to find out the right needs without seriously touching such a system

Detailed and expensive specification. 100% must be fullfilled according to the contract but 80% seemed to be not the best solution at the end

2% of the functionality was difficult to be built into Alfresco but there would have been better alternatives.

No chance to add the built in extra features. Long-long introduction.



# How to do – the "open" approach

The second customer – The practical IT

Testing in a free hosted environment by the IT crowd. A few days Bull support (evangelisation)

A free installation with some pilot customisation (e.g. workflows) Starting to use in "productive" environment (hosted for smallest risk and investment)

Teach the personnel what content management mean. Open their eyes. Give them the experience of the "miraculous vacuum cleaner shopping" feeling

After the solid establishment of ECM notions in the heads a large installation for the friends of the system

Bull with its consulting services extends the system no such requests that would be expensive to be built into the basic system



# The advantage of the "open" approach

Might be a real advantage against traditional competitors. No licencing shock, no "wait for the new release" shock, no migration shock,

No financial risk for the customer if there is a free hosted trial system or hosted pilot system

Less risk for the integrator. The processes will align to the software not on the contrary.

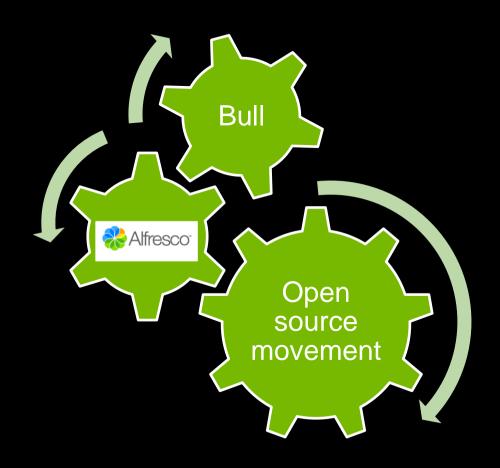
Faster cheaper and more straightforward specification process for the customer

Can avoid competition. The customer uses the system. They will not buy licences but consulting for a certain product

The internal PR of IT will be much better with fluent introduction



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